

# NCR SelfServ™ 31 Standard Height

## Interior Freestanding Slimline Deposit/Recycle ATM

Would you like to accelerate  
self-service consumer adoption?

YES

### Delivers a flexible range of deposit technologies

The NCR SelfServ 31 is a compact freestanding lobby ATM suitable for any indoor location, offering intelligent cash deposit or recycling and a range of revenue generating services. The simple and clear user interface of the NCR SelfServ 31 makes even the most complex deposit transactions easy to perform, encouraging rapid adoption by consumers.

- **Redefined availability**

Real availability is about delivering the transactions that consumers want, where and when they need them. With new "self-healing" technology, easy-to-use service lead-through application, and front, rear and side service access, NCR SelfServ redefines availability.

- **Informed manageability**

NCR SelfServ provides best-in-class data for network management. Clear visibility to configurations, software versions and the activity levels of each module, results in more accurate, timely management decisions and operational excellence.

- **Committed responsibility**

Low-energy LED lighting, 25% less cabling and reduced requirements for on-site service visits are just some of the ways we've lowered the carbon footprint of each ATM. NCR SelfServ will be a valuable asset in achieving the environmental goals for your business.

- **Intuitive usability**

NCR SelfServ enables consumers, cash-in-transit companies, branch staff and service engineers to become experts after the very first use, resulting in better operational efficiency, staff utilization and consumer satisfaction.

- **Intrinsic security**

Incorporating a unique protected USB architecture and a range of antifraud and physical security solutions, NCR SelfServ reduces fraud risk and maintains the integrity of your self-service channel for you and your customers.



For more information, visit [www.ncr.com](http://www.ncr.com),  
or email [financial@ncr.com](mailto:financial@ncr.com).

## Key Features

- Provides a broad range of services, such as bill payment, funds transfer, mobile phone top-up, couponing and vouchers and mini-statements
- PCI compliant Encrypting PIN Pad
- Cash acceptor with flexible deposit modules and recycling options
- 15" LCD touchscreen
- Card reader with built-in fraud prevention

## Why NCR?

With over 125 years of experience and knowledge, NCR is a leading global provider of payments, assisted- and self-service solutions. NCR has been the global number one manufacturer of ATMs for more than 22 consecutive years. We help our clients around the world improve their customer interactions, implement change quickly and proactively, and transform their businesses to become leaders and change agents. We can help you, too.

## Technical Specifications

### PRODUCT DIMENSIONS

- HEIGHT
  - Front Access 60.6" (1,538mm)
  - Rear Access 59.3" (1,505mm)
- WIDTH 19.2" (487mm)
- DEPTH
  - Front Access 32.9" (836mm)
  - Rear Access 35.2" (894mm)
- WEIGHT
  - Front Access (max) 1,337lbs (606kg)
  - Rear Access (max) 1,359lbs (616kg)

### CONSUMER INTERFACE

- Display - 15" LCD, FDK or touchscreen, optional privacy filter, sunlight readable displays
- Keyboard – EPP (PCI compliant), polycarbonate or stainless steel
- Card Reader - Smart Dip, IMCRW with Smart option, HiCo and contactless
- Integrated Media Entry and Exit Indicators (MEEI)
- Audio - Optional high quality public audio and/or sound jack with volume control
- Barcode Reader - 2D Barcode supports both 1D and 2D documents

### DEPOSIT TECHNOLOGY

- Intelligent Cash Deposit and Recycling Options - Choice of Cash Acceptors and Recycler. Accepts and validates up to 200 new notes per transaction\*
- Supports multi-currency deposit, remote download of templates
- Scalable deposit module - 1 slot for cash and check deposit. Can handle check and cash as a separate transaction but also mixed media (SW dependent). Up to 2,000 notes and 1,600 checks capacity
- 2 or 4 deposit cassettes up to 488mm capacity, up to 4,400 new notes per cassette\*

### PRINTERS

- Receipt Printer - 80mm 203dpi graphics thermal printer. Options - retract and capture, dual color, dual roll and/or 2ST (two-sided thermal printing)
- Journal Printer - 80mm 203dpi graphics thermal printer

### SECURITY

- USB Protection and Parts Validation. Options - Fraudulent Device Inhibitor, Enhanced Card Drive, Intelligent Fraud Detection (IMCRW only), Solidcore Suite for APTRA™, Camera NTSC, PAL or third party
- Uninterruptible Power Supply (UPS)
- Safes - CEN L, CEN 1, CEN III

### SERVICING

- 10.4" (264mm) LCD Graphical Operator Panel (rear load only)
- Front, rear and side service

### SOFTWARE

- Windows® XP Pro
- XFS 4.5.1 or later
- APTRA software suite

### ADDITIONAL FEATURES

- Biometrics ready
- Contactless ready

\* Dependent upon currency, note quality and deposit module used



Experience a new world of interaction

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NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

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