

NCR SelfServ™ 34

Through-the-wall Full-Function ATM

Would you like to offer your customers
the most complete transaction set available?

YES

Increase customer satisfaction and loyalty with a broad range of ATM services

The NCR SelfServ 34 is an exterior through-the-wall or vestibule ATM designed for high transaction usage. The perfect ATM to deliver your complete self-service transaction set, it gives you the widest range of upgrade options as well as being designed to cope with severe weather conditions, helping you maximize your brand presence by increasing placement options.

- **Redefined availability**

Real availability is about delivering the transactions that consumers want, where and when they need them. With new “self-healing” technology, easy-to-use service lead-through application, and front, rear and side service access, NCR SelfServ redefines availability.

- **Informed manageability**

NCR SelfServ provides best-in-class data for network management. Clear visibility to configurations, software versions and the activity levels of each module, results in more accurate, timely management decisions and operational excellence.

- **Committed responsibility**

Low-energy LED lighting, 25% less cabling and reduced requirements for on-site service visits are just some of the ways we’ve lowered the carbon footprint of each ATM. NCR SelfServ will be a valuable asset in achieving the environmental goals for your business.

- **Intuitive usability**

NCR SelfServ enables consumers, cash-in-transit companies, branch staff and service engineers to become experts after the very first use, resulting in better operational efficiency, staff utilization and consumer satisfaction.

- **Intrinsic security**

Incorporating a unique protected USB architecture and a range of antifraud and physical security solutions, NCR SelfServ reduces fraud risk and maintains the integrity of your self-service channel for you and your customers.



Key Features

- Provides a broad range of services, such as bill payment, funds transfer, mobile phone top-up, couponing and vouchers and mini-statements
- PCI compliant Encrypting PIN Pad
- Cash acceptor with flexible deposit modules and recycling options
- 12.1" and 15" LCD touchscreen
- Card reader with built-in fraud prevention

Why NCR?

With over 125 years of experience and knowledge, NCR is a leading global provider of payments, assisted- and self-service solutions. NCR has been the global number one manufacturer of ATMs for more than 22 consecutive years. We help our clients around the world improve their customer interactions, implement change quickly and proactively, and transform their businesses to become leaders and change agents. We can help you, too.

Technical Specifications

PRODUCT DIMENSIONS

- HEIGHT 59.0" (1,498mm)
- WIDTH 30.4" (773mm)
- DEPTH
 - Standard sleeve 51.2" (1,300mm)
 - Short sleeve 46.7" (1,187mm)
- WEIGHT
 - CEN L safe 1,936lbs (878kg)
 - CEN III/IV safe 2,284lbs (1,036kg)

CONSUMER INTERFACE

- Display - Choice of 12.1" or 15" LCD, FDK or touchscreen, optional privacy filter, sunlight readable displays
- Keyboard – EPP (PCI compliant), polycarbonate or stainless steel. Optional Alphanumeric keyboard
- Card Reader - Smart Dip, IMCRW with Smart option, HiCo
- Integrated Media Entry and Exit Indicators (MEEI)
- Audio - Optional high quality public audio and/or sound jack with volume control
- Advert panel - Standard or enhanced with backlight
- Barcode Reader - 2D Barcode supports both 1D and 2D documents

DISPENSER

- 2-4 cassettes, bunch presenter, retract and purge capability
- Dual dispense 2x4 (8 cassettes)

DEPOSIT TECHNOLOGY

- Intelligent Cash Deposit and Recycling. Options - Choice of Cash Acceptors and Recycler. Accepts and validates up to 200 new notes per transaction*
- Scalable Deposit Module - 1 slot for cash and check deposit. Can handle check and cash as a separate transaction but also mixed media (SW dependent)
- Supports multi-currency deposit, remote download of templates
- Intelligent Check Deposit - Scalable check deposit (up to 30 checks in a single bunch)
- Envelope Depository/Dispenser
- Coin Processing - Optional coin dispense

PRINTERS

- Receipt Printer - 80mm 203dpi graphics thermal printer. Options - retract and capture, dual color, dual roll and/or 2ST (two-sided printing)
- Journal Printer - 80mm 203dpi graphics thermal printer
- Statement Printer - 80 column thermal printer with document capture and 2ST
- Passbook Printer - Page-turning passbook for horizontally stitched books

SECURITY

- USB Protection and Parts Validation. Options - Fraudulent Device Inhibitor, Enhanced Card Drive, Intelligent Fraud Detection (IMCRW only), Ink-staining, Solidcore Suite for APTRA™, Camera NTSC, PAL or third party
- Uninterruptible Power Supply (UPS)
- Safes - CEN L, CEN 1, CEN III, CEN IV

SERVICING

- 10.4" (264mm) LCD Graphical Operator Panel (rear load only)
- Front, rear and side service

SOFTWARE

- Windows® XP Pro
- XFS 4.05 or later
- APTRA software suite

ADDITIONAL FEATURES

- Biometrics ready
- Contactless ready

* Dependent upon currency, note quality and deposit module used



Experience a new world of interaction

NCR SelfServ 34

NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

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